

gaap



innovation explored  innovation delivered

Our Mission



Mission

Our mission is to empower restaurants with innovative technology that drives efficiency, enhance customer experiences, and unlock new possibilities. We are committed to revolutionizing the way restaurants operate, providing cutting-edge tools that streamline operations, improve service quality, and ultimately increase profitability. Our unwavering dedication to delivering tailored, user-friendly solutions and exceptional customer support ensures that every restaurant we serve can thrive in the digital age. We exist to be the technology partner of choice for restaurants, helping them embrace the future with confidence, and together, we savour the taste of success.



Vision

Our vision is to be a trusted and innovative partner for businesses, enabling them to maximize their sales potential, improve customer experiences, and ultimately achieve long-term success.



Values

Offering excellent customer service and creating a positive experience for customers is something we hold to a high standard. We strive to provide quick and accurate service to minimize wait times and maximize customer satisfaction.



Goal

Our goal is to improve operational efficiency, enhance customer experience, optimize inventory management, and enable data-driven decision-making to drive overall business success - Whilst continuously advancing technologically to meet the changing needs and preferences of businesses and customers.



Strategy

We focus on providing exceptional customer service and building strong relationships with customers. We are continuously evaluating and refining our strategies based on customer feedback and industry trends which are key to long-term success.

Our Solutions



Embrace the cloud, lift your business

Our cloud-based POS solutions are revolutionizing the restaurant and hospitality industry.

Restaurant owners and managers can access real-time sales, inventory, and customer data from anywhere with an internet connection. This allows them to monitor operations remotely or make critical decisions on the go. Our cloud-based POS systems are easily scalable, making them suitable for small independent eateries as well as larger restaurant chains. These solutions can integrate with other restaurant management systems such as online ordering, loyalty programs, and accounting software, which enables efficient data synchronization and helps automate various tasks, improving overall restaurant efficiency.



Convenience at your fingertips

Online Ordering has emerged as an essential element for restaurants to stay competitive, improve customer experience, and enhance operational efficiency. Embracing online ordering can lead to increased sales, customer satisfaction, and better overall management of restaurant operations. Whether you're looking to "Skip-the-queue" or Order-at-Table" we've got you covered.



Boost customer retention & referrals

Online Rewards programs offer numerous benefits for restaurants, including customer loyalty, increased engagement, data collection, boosted sales, word-of-mouth marketing, competitive advantage, and customer feedback. Implementing an online rewards program can be a valuable investment for restaurants looking to succeed in the digital era.



Efficiency meets autonomy

Our Self-Service Kiosks offer numerous benefits to restaurants, such as improved efficiency, order accuracy, customization options, upselling opportunities, faster service, & cost savings. These kiosks have become a valuable tool for enhancing the overall dining experience & meeting the changing needs/preferences of customers.



Effortless payments, endless possibilities

Our Payment Solutions are designed with customer support in mind. Our solutions automate the payment process, reducing the need for manual handling of cash & minimizing the risk of errors and discrepancies. This improves efficiency and allows staff to focus on providing better customer service.

Not only does this streamline operations, but our integrated payment solutions are crucial for modern restaurants as they enhance convenience, security, and cost savings. They also provide valuable data insights, enabling restaurants to make informed business decisions and stay competitive in the industry.



Indulge in a visual feast

With Digital Menu Boards, restaurants can display attractive, high-quality images of their food items. This visually appealing presentation can help to entice customers and increase their appetite, ultimately leading to higher sales. It also allows restaurants to display real-time promotions, upcoming events, or customer reviews. This helps to keep the menu boards engaging and relevant to customers. They have become an essential tool in the fast-paced and competitive restaurant industry.



Stay secure, stay protected, stay in control

Our CCTV systems play a vital role in ensuring the security, safety, and smooth operation of restaurants. They create a sense of security for both customers and employees, deter criminal activities, and contribute to a more efficient and well-managed establishment.



Convenience at your window

Our Drive-thrus can significantly increase a restaurant's sales by accommodating a larger volume of customers. Since Drive-Thrus provide a quick and convenient experience, they attract customers who might not have visited the restaurant otherwise. They also tend to generate impulse purchases, with customers often adding items to their order while waiting in line.

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The perfect communication solution

Our paging systems are commonly used in restaurants to improve operations and enhance the dining experience for customers. This paging facilitates a smooth coordination between different areas of the restaurant, such as the kitchen and front-of-house staff. This streamlined communication improves efficiency in food preparation, order delivery, and table management. By minimizing miscommunication and delays, the overall operations of the restaurant become more effective.



Maximizing performance

Labour management is an efficient management of the workforce. It involves various processes aimed at optimizing staffing levels, scheduling employees, improving productivity, ensuring regulatory compliance, and promoting employee satisfaction and engagement.

We have developed an effective biometric program which enhances the effectiveness of your Point-of-Sale. Track who is coming in and out in a controlled and precise way using biometrics.



The power of collaboration

We closely work with 3rd parties to ensure our systems can integrate with a wide range of applications to expand your systems capabilities. Third-party integration in restaurants is essential for expanding reach, improving operational efficiency, enhancing customer experience, and gaining a competitive advantage in the industry. It enables restaurants to leverage technology and meet the demands of today's tech-savvy customers while staying ahead in a rapidly evolving digital landscape.



Empower, educate & elevate

As part of our on-going strategy to deliver more value to our clients, we offer free training to all our customers to ensure that they get the most out of our solutions and streamline operations. We offer free cloud-based training, as well as classroom training at our main offices. Face-to-face training is also available.

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